

DEKTON

CARE & MAINTENANCE

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Dekton is a ultra-compact high-performance surface, consisting of a sophisticated blend of more than twenty minerals extracted from nature. An innovative, state-of-the-art mineral particle sintering process compacts its internal structure to create a Carbon Neutral surface of high durability and strength.

Your Dekton Top is resistant to stains, scratches, knocks and high temperatures from hot objects and remains unaffected by UV rays. Its almost zero porosity will give you peace of mind, as it is easier to maintain.

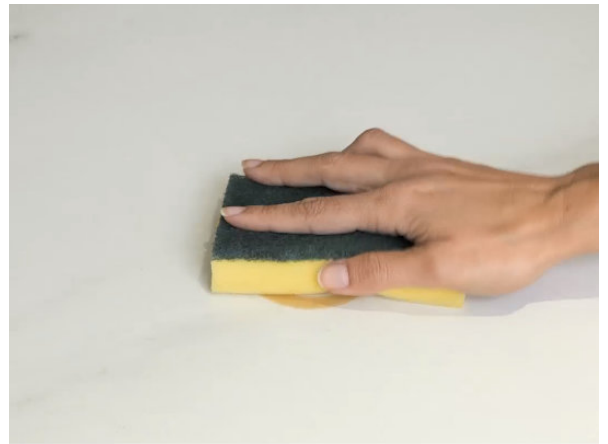
NOTE:

Top comes predrilled with 140mm basin cutout & designed for wall mounted tapware.

Your home is to be enjoyed and shared. Do it without fear of the usual stains such as oil, chocolate, soap, toothpaste... In these and other cases of simple and recent stains, clean your Dekton surface as follows.

Step 1

Apply neutral soap to the affected area and gently rub in a circular motion with a damp microfiber cloth.



Step 2

Let it sit for a couple of minutes and wipe it with a cloth to remove any trace of soap. Then dry it with kitchen paper.



FAQ

My Dekton surface has some soap/water stains that have not dried properly. How do I remove these stains and prevent them from appearing?

To remove all traces of soap from your surface, rinse with plenty of water and a clean cloth, and then dry with paper towels. If stains persist, you should clean the surface with limescale remover, a blue scouring pad and water. Always clean in a circular motion for 1-2 minutes. Then rinse with plenty of water and dry with paper towels.

How do I remove limescale stains?

Generally, you can get rid of limescale marks by using soap and rinsing them well with water. If marks persist, use a diluted anti-limescale product.

Can I use a multipurpose disinfectant (e.g. Sanytol, Lysol...) to clean my Dekton surface?

Yes, you can clean the surface with a disinfectant solution. Diluted products are always preferred. Undiluted products should not be left on for more than 5 minutes.

Can I use multipurpose cleaners to clean my surface?

Yes, these cleaners usually contain alcohol, which makes it easier to clean and removes any soap residue.

What products should I avoid using when cleaning my surface?

Hydrofluoric acid products should be avoided, as they can damage the surface.

A crack has appeared on my surface. Can this be repaired?

Cracks on the surface cannot usually be repaired, because even if they are repaired, they continue to grow so the repair will be short lived.

The joint has come loose. How can it be fixed?

In this case, you should inform your trusted marble supplier, or the company that installed it, so that the joint can be re-made and the cause rectified.

My Dekton surface has been scratched with a metal container. How do I clean it?

The scratch has left a metal mark on the surface, so cleaning is needed to get the metal stain out. To do this, dilute a metal cleaner with water and use the mixture with a wet blue scouring pad (always in a circular motion). You can also use cleaning vinegar or an anti-limescale product.

I have a chipped edge on my surface. What can I do?

The best way to prevent the edge from chipping is to round off the edge so as to minimise the chipping. Chipping normally occurs accidentally in frequently used areas (i.e. under-surface sinks and dishwasher area) where they can usually be repaired. This can be done by your trusted marble supplier, who will use the right products to repair them.

Is Dekton heat-resistant?

Dekton is designed to withstand hot objects (saucepans, frying pans, coffee makers, etc.) and electrical apparatus that give off heat. The use of mats or other protection is also recommended for longer periods of time, especially for 4 and 8 mm Dekton surfaces.

Please avoid direct contact between countertops and metal parts of electric grills, hobs, and ovens which can occasionally occur due to incorrect installation. Avoid high temperatures from direct sources such as fireplaces, barbecues, etc. Avoid direct contact with a naked flame.

How can I remove adhesive residues from my Dekton surface?

We recommend using CleanColorsil, our silicone and resin cleaner that protects the surface and keeps it sparkling. This spray cleaner is applied directly to the surface and rubbed on with a cloth or sponge until the adhesive marks are removed.

Other silicone and resin removers can be used as long as they do not affect the composition and care of Dekton surfaces.

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C

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